

OCTOBER 29, 1972

00077

CLERK OF CIRCUIT COURT
NASSAU CO CTHSE
FERNANDINA BH FL 32034

PLEASE REPLY TO:
EASTMAN KODAK COMPANY
BUSINESS SYSTEMS MARKETS DIVISION
2715 ATLANTIC BLVD
JACKSONVILLE FL 32207

Gentlemen:

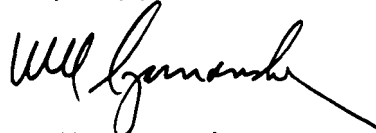
The warranty on the Kodak microfilm equipment shown on the enclosed form will expire in a few weeks, and we recommend that you place your equipment under a Kodak Service Agreement program at this time. The Service Agreement will become effective upon expiration of the warranty, thereby assuring you continuity of reliable and professional service.

Our Service Agreement program is designed to maintain your equipment in good operating condition by providing periodic maintenance calls, repair service calls as required, and replacement parts. The complete terms of the Service Agreement are shown on the back of the enclosed offer form.

To indicate your acceptance of this offer, please sign and/or fill in your purchase order number on the acceptance copy and return it to us in the enclosed prepaid envelope.

Thank you very much.

Very truly yours,



W. M. Czamanske
Director, Customer Relations
Business Systems Markets Division

WMC:njl
Enclosures



NOVEMBER 19, 1972

CLERK OF CIRCUIT COURT
NASSAU CO CTHSE
FERNANDINA BH FL 32034

PLEASE REPLY TO:
EASTMAN KODAK COMPANY
BUSINESS SYSTEMS MARKETS DIVISION
2715 ATLANTIC BLVD
JACKSONVILLE FL 32207

RE: KODAK CONTRACT NO. 123-090289, 10/29/72 FOR \$384.71

Gentlemen:

Recently, we sent you a Service Agreement offer, referenced above and on the attached, on your Kodak microfilm equipment which is nearing the end of its warranty period. Since we have not yet heard from you, we are sending this reminder.

Your Kodak equipment is a valuable asset which is important to your successful operation. As is the case with any other piece of equipment, there will be times when it will require the attention of an experienced serviceman. The best, most positive way to ensure reliable, uninterrupted service is with a Kodak Service Agreement. Our Service Agreement program is designed to maintain your equipment in good operating condition by providing periodic maintenance calls, repair service calls as required, and replacement parts. The complete terms are shown on the back of the Service Agreement form.

We encourage you to take advantage of the benefits of our Service Agreement program by returning the acceptance copy of the offer form to us in the envelope previously provided. The Service Agreement will become effective upon warranty expiration, thereby assuring you of continuous service coverage.

If you have any questions about the Service Agreement, please feel free to contact the Business Systems District Sales Manager at the Kodak Marketing Center shown above. He'll be happy to be of assistance.

Very truly yours,

W. M. Czamanske
Director, Customer Relations
Business Systems Markets Division

WMC:njl
Attachment

THE FOLLOWING IS A DETAILED LISTING OF THE EQUIPMENT ASSOCIATED WITH THE
 OUTSTANDING OFFER MENTIONED ON THE PREVIOUS PAGE.

OFFER DATE	OFFER NUMBER	CUSTOMER NUMBER	PAGE
10/29/72	123-090289	6742308	01

-INSTALLED AT/CHARGE TO-
 CLERK OF CIRCUIT COURT

NASSAU CO CTHSE
 FERNANDINA BH FL 32034

-----DESCRIPTION-----	PRODUCT NUMBER	SERIAL NUMBER	FROM	TO	NO. PMS	AMOUNT
MICROFILE MRD2 W/MCD2 FLM UNIT	16073	3096	12/10/72	09/30/73	02	127.70
REC MOTORMATIC READER MPG-TH	16523	741	12/10/72	09/30/73	02	84.86
REC PRINTER ERG	16528	2226	12/10/72	09/30/73	02	137.40
REC MOTORMATIC PRINTER BASE B	16529	1691	12/10/72	09/30/73	#	34.75

PM'S ARE THE SAME AS FOR MAJOR UNIT ON WHICH USED
 BILLING WILL BE QUARTERLY IN ARREARS

TOTAL \$ 384.71

Equipment Service Agreement

EASTMAN KODAK COMPANY
 2715 ATLANTIC BLVD
 JACKSONVILLE FL 32207

IF YOU WISH TO ACCEPT
 PLEASE SIGN THE ACCEPTANCE
 COPY AND RETURN IT IN THE
 ENVELOPE PROVIDED.

DATE	CONTRACT NUMBER	CUSTOMER ORDER REFERENCE	PAGE
10 29 72	123-090289	6742308 6742308	01

**-INSTALLED AT/CHARGE TO-
 CLERK OF CIRCUIT COURT**

**NASSAU CO CTHSE
 FERNANDINA BH FL 32034**

SERVICE AGREEMENT ON EQUIPMENT LISTED BELOW	SERIAL NO.	FROM	TO	NO. OF PM CALLS	AMOUNT
MICROFILE MRD2 W/MCD2 FLM UNIT 16073	3096	12/10/72	09/30/73	02	127.70
REC MOTOMATIC READER MPG-TH 16523	741	12/10/72	09/30/73	02	84.86
REC PRINTER ERG 16528	2226	12/10/72	09/30/73	02	137.40
REC MOTOMATIC PRINTER BASE B 16529	1691	12/10/72	09/30/73	#	34.75

THIS IS NOT AN INVOICE

ASTERISK (*) INDICATES ITEM INCLUDED IN PRICE OF MAJOR UNIT.

PM'S ARE THE SAME AS FOR MAJOR UNIT ON WHICH USED.
 BILLING WILL BE QUARTERLY IN ARREARS

TOTAL ► \$ 384.71

To maintain operating efficiency and aid in prolonging the useful life of the Kodak equipment designated above, Kodak agrees, in consideration of payment of the amounts indicated above, to provide preventive maintenance, repair service, and replacement parts in accordance with the conditions shown on the reverse side of this form.

CUSTOMER COPY

00081 OB 123-090289

SERVICE AGREEMENT TERMS

1. PARTS REPLACEMENT

Parts will be provided and installed at no charge. Service calls to replace lamps (except on KOM-90 equipment) and lamps which total \$5 or more per service call, will be charged to the customer. Parts removed from equipment (and replaced at no charge) become the property of Kodak.

2. PREVENTIVE MAINTENANCE

The indicated number of preventive maintenance calls will be made on the customer's premises during Kodak's normal working hours and will include an equipment inspection, performance check, and cleaning. Any normal mechanical and electrical adjustments and repairs which are required for continued good operation will also be made. Whenever possible, preventive maintenance will be performed at the time of a repair service call.

3. REPAIR SERVICE

Repair service calls will be provided on the customer's premises during Kodak's normal working hours at the customer's request or at Kodak's initiative if the film which has been exposed in the equipment and processed in a Kodak laboratory indicates that equipment service is required.

4. MOVEMENT OF EQUIPMENT

Kodak is to be notified at the time that equipment is relocated to a different address.

5. OTHER TERMS

Preventive maintenance and repair service performed outside of Kodak's normal working hours will be charged according to Kodak's Eligible Service Overtime rates and terms. This agreement does not include the rebuilding or reconditioning of equipment. The user will be charged applicable Per-Call Equipment Service rates for parts and service labor if the equipment problem is caused by: user's failure to follow Kodak's care, cleaning, maintenance, and operating instructions; accident, abuse, misuse, or relocation of the equipment; materials used or operations performed which are contrary to the warnings or recommendations of the equipment manufacturer; installation of modifications or alterations, attachments or accessories, or repairs and adjustments by other than a Kodak-authorized service representative.

This agreement is not assignable. In no event shall Kodak be liable for consequential or special damages. Kodak's liability on any claim for loss or damage arising out of this agreement, whether or not induced by Kodak, shall in no event exceed the selling price of the equipment, or part thereof, which gives rise to the claim.

6. ACCESSORIES AND KITS

Accessories and kits, except for data film units and lens kits, may be covered by a service agreement only when the equipment with which they are associated is under warranty, rental or service agreement. Likewise, equipment may be covered by a service agreement only when associated accessories and kits are under warranty, rental or service agreement.

7. RENEWAL

This agreement will be automatically renewed for a period of 12 months at prices in effect at the time of renewal.

8. TAXES

Any applicable local, state, or federal taxes or any such taxes which may be imposed in the future shall be added to the price of service included in this agreement.

9. TERMS OF PAYMENT

Terms of Net 30 Days LOM apply to this agreement.

10. CANCELLATION

Service agreements may be cancelled by either Kodak or the customer upon written notice. Service agreements may be cancelled by Kodak if payment is not received by the date the invoice is due. The customer will then be charged according to applicable Per-Call Equipment Service rates and terms for any parts and service labor provided on or after the effective or renewal date of the agreement.

Nothing herein is intended to discourage the use of products not distributed by Kodak.